



ASA Salutes AutoZone for Customer Service

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MEMPHIS, Tenn., May 26, 2009 (GLOBE NEWSWIRE) -- The Automotive Service Association (ASA) at its recent national meeting presented AutoZone (NYSE:AZO) with its Benefit Provider of the Year Award.

"AutoZone has retained a small company approach to customer service," said Ron Pyle, president of ASA. "One clear example of that is their willingness to change the language and approach to their Check Engine Light/Referral Program. This is a sign of their respect for the membership and leadership of ASA. Their responsiveness to our questions and the resolution of member questions and concerns has always been prompt and professionally handled."

"AutoZone and ASA became business partners in 2006," said Larry Roesel, senior vice president of AutoZone commercial. "Since that time, thanks to ASA members who purchase parts from AutoZone, this has become a true partnership with a common approach to the business of putting customers first. This is a great achievement in only three short years."

"AutoZone is a partner in many ways," said Pyle. "They team with our Mechanical Operations Committee in their project for parts quality and assist many of our affiliates in their conventions and local events. The ASA membership recruiters and various AutoZone commercial divisions work together on a regular basis to explain the value of ASA membership enabling ASA to speak to many members and prospects in one setting. This is a win-win situation for both organizations."

About AutoZone:

As of February 14, 2009, AutoZone sells auto and light truck parts, chemicals and accessories through 4,141 AutoZone stores in 48 states, the District of Columbia and Puerto Rico in the U.S. and 158 stores in Mexico.

AutoZone is the leading retailer and a leading distributor of automotive replacement parts and accessories in the United States. Each store carries an extensive product line for cars, sport utility vehicles, vans and light trucks, including new and remanufactured automotive hard parts, maintenance items, accessories, and non-automotive products. Many stores also have a commercial sales program that provides commercial credit and prompt delivery of parts and other products to local, regional and national repair garages, dealers, and service stations. AutoZone also sells the ALLDATA brand diagnostic and repair software. On the web, AutoZone sells diagnostic and repair information, and auto and light truck parts through www.autozone.com. AutoZone does not derive revenue from automotive repair or installation.

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